

Appendix 4.2.1

ACCOUNT HOLDER QUERY/DISPUTE FORM(INDIVIDUAL)

Date.....

To: CREDIT DATA CRB LTD

I
(Name).....

Address.....
.....

Contact Number(s): Cell.....Office.....

E-mail Address.....

Account number.....hereby submit Information

Query Dispute

on information contained in my report PROVIDED by
produced by your office on.....

(Please tick where applicable below)

- 1.Contact Details (Postal address, Physical address, Home address)
- 2.Details of Birth (Date of Birth, Place of Birth)
- 3.Balance of Liability
- 4.Status of Liability
- 5.Repayment Amount
- 6.Date of Debt Clearing
- 7.Date of Loan Issue
- 8.Creditor's Details
- 9.Loan Period

- 10.Collateral
- 11.Type of Liability
- 12.Loan Amount
- 13.Liability Existence

(How did YOU know about the contents of the report?) Please tick where applicable below:

- User (Name).....
- User Notification (Name).....
- Account Holder Report Dated.....

Disputed information is as follows *(Please indicate the information you are disputing as submitted by the bureau in the report)*

.....

Please be notified that the correct information should be as follows:

.....

Accompanying documents, if any. *(Please state here if you have attached any documents)*

.....

Kindly amend your records.

Signature..... Id details.....

(Thank you for informing us. We will investigate and get back to you in the next 10 days)

FOR CRB USE ONLY

Date Received..... Mode of Receipt.....

Received by (Name)..... Signature.....

Query Number.....

Date sent to Receiving Department.....

Checked by (Name)..... Signature.....