

Complaint form

Your complaint is highly appreciated and valued here at Credit Data CRB Ltd and will help to bring improvements in the areas where we are not meeting your requirements– If you have any difficulties filling in this form – just phone us on **(265)018831388**

Email-customer@creditdatamw.com

1.1 How do we reach you?

Surname			
First name(s)			
Occupation (if retired, previous occupation)			
Date of birth			
Address for writing to you			
Daytime phone		mobile	
Home phone		email	

Please indicate your role on behalf of institution1.1

DP ☐ USER ☐ ACCOUNTHOLDER ☐

a. Name of Institution	
b. Address	
c. Contact Numbers	
d. Email Address	
e. Office Number	
f. Your Position	

1.2 Please tell us your Complaint (You may add an extra sheet)

a. Name of the service you are complaining about (please tick)

1.1 Data Receiving service

☐

1.2 Reporting service

☐

1.3 Privacy service

☐

1.4 Customer care service

☐

1.7 Financial Services

☐

1.8 Technology Services

☐

1.9 Security Issues

☐

b. Subject of your complaint

c. Details of complaint

d. Name of the person if any

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Just a few more questions

(a) Is this your first time to lodge the complaint? Yes ☐ No ☐

When did you lodge date month year? dd.....mm.....yy.....

(b) Was the complaint the same? Yes/No. If No please give us details briefly.

(b) What do you want Credit Data CRB to do to put things right?

(c) Please give us any other details that you think will help us understand your complaint.

Finally please read and sign this Declaration.

I would like Credit Data to consider to my complaint and I confirm that all the information I have given you is true and accurate to the best of my knowledge.

Sign.....

Date.....

- Make sure you have included everything you want to tell us about complaint.
- Enclose copies of relevance