

Appendix 4.2.1

KALATA LA DANDAULO

Tsiku.....  
..

Kupita ku: CREDIT DATA CRB LTD

Ine  
(Dzina).....

Keyala.....  
.....

Nambala za lanya(s): Cell.....Office.....

E-mail Address.....

*(chongani mu bokosi loyenela)*

Kutsutsa     Dandaulo

Pa uthenga omwe uli pa report langa opelekedwa ndi a..... lomwe mwatulusa  
pa.....

Ndikukupemphani kuti mukhonze

Dandaulo lili motele (*Chonde fotokozani ndandaulo lanu pa zomwe mukutsutsana nazo kulingana  
ndi zomwe zili pa report lanu*)

.....  
.....

Ndikudziwitsani kuti uthenga olondola ukuyenela kukhala motele:

.....  
.....

Zikalata za umboni ngati zilipo. (*Chonde fotokozelani apa ngati mwaphatikizila zikalata zilizonse  
za umboni*)

.....

Chonde fufuzani ndikusintha moyenela.

*(Chonde onetsetsani kuti mwayikapo chipaso chanu cha uzika)*

Kusayinila..... Nambala ya Chiphaso.....

*(Zikomo potidziwisa. Tifufuza ndipo tipeleka zotsatila pasanadutse masiku khumi)*

**FOR CRB USE ONLY**

*(Chonde chongani pomwe pali poyenela kutelo musimu)*

1. keyala yanu, komwe mumkhala, kumudzi kobadwila)

2. Tsiku lobadwa, malo obadwila

3. Ngongole yomwe ilipo

4. Ngongole yanu mukulipilabe kapena munamaliza

5. Kuchuluka kwa ndalama yobweza pa mwezi

6. Tsiku lomaliza kubweza Ngongole

7. Tsiku lomwe Ngongole inapekedwa

8. Komwe kunatengedwa ngongole (Dzina)

9. Nthawi yobwenzera ngongole

10. Chikole

11. Ngongole yake inali yotani

12. Mulingo wangongole

13. Ngongole yosala ndi zingati

Date Received..... Mode of receipt.....

Received by (Name)..... Signature.....

Query Number.....

Date sent to Receiving Department.....

Checked by (Name)..... Signature.....

*(Date dispute is concluded) .....*